

PRIVACY POLICY

NIC Labs, LLC knows that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. This notice describes our privacy policy. **By visiting NIC Labs, or any of its affiliated sites, you are accepting the practices described in this Privacy Notice.**

What Personal Information About Customers Does NIC Labs Gather?

The information we learn from customers helps us personalize and continually improve your experience. Here are the types of information we may gather.

- **Information You Give Us:** We receive and store any information you enter on our Web site or give us in any other way. See below for examples of what we collect. You can choose not to provide certain information, but then you might not be able to take advantage of many of our features. We use the information that you provide for such purposes as responding to your requests, offering support services, providing access to software and license keys, and communicating with you.
- **Automatic Information:** We receive and store certain types of information whenever you interact with us. For example, like many Web sites, we use analytics software to collect information about your visit. See below for specific examples of the information we receive. A number of companies offer utilities designed to help you visit Web sites anonymously. Although we will not be able to provide you with a personalized experience at our websites if we cannot recognize you, we want you to be aware that these tools exist.
- **Email Communications:** To help us make emails more useful and interesting, we often receive a confirmation when you open email from NIC Labs if your computer supports such capabilities. If you do not want to receive email or other mail from us, please unsubscribe using the instructions found at the bottom of each email message.
- **Information from Other Sources:** We collect your first name, last name, and email address from our payment gateway in order to provide you with support services related to your purchase.

What About Cookies?

- Cookies are alphanumeric identifiers that we transfer to your computer's hard drive through your Web browser to enable our systems to recognize your browser and to provide certain features to you. We do not store any personal information in these cookies. They are used to identify you throughout your web browsing session only.
- The Help portion of the toolbar on most browsers will tell you how to prevent your browser from accepting new cookies, how to have the browser notify you when you receive a new cookie, or how to [disable cookies altogether](#). However, disabling cookies will break certain features of our my.niclabs.com site, and we recommend that you leave them turned on.

Does NIC Labs Share the Information It Receives?

Information about our customers is an important part of our business, and we are not in the business of selling it to others. We share customer information only as described below and with affiliates which are under the common control of NIC Labs.

- **Third-Party Service Providers:** We employ other companies to perform functions on our behalf. This includes processing credit card payments for our applications and sending email communications. They have access to personal information needed to perform their functions, but may not use it for other purposes.
- **Business Transfers:** As we continue to develop our business, we might sell or buy subsidiaries, or business units. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Notice (unless, of course, the customer consents otherwise). Also, in the unlikely event that NIC Labs, or substantially all of its assets are acquired, customer information will of course be one of the transferred assets.
- **Protection of NIC Labs and Others:** We release account and other personal information when we believe release is appropriate to comply with the law; enforce or apply our [Terms of Use](#) and other agreements; or protect the rights, property, or safety of NIC Labs, our users, or others. This does not include selling, renting, sharing, or otherwise disclosing personally identifiable information from customers for commercial purposes in violation of the commitments set forth in this Privacy Notice.
- **With Your Consent:** Other than as set out above, you will receive notice when information about you might go to third parties, and you will have an opportunity to choose not to share the information.

How Secure Is Information About Me?

- We work to protect the security of your information during transmission of personally identifiable information by using Secure Sockets Layer (SSL) software, which encrypts information you input.
- We use a third party payment gateway to process credit card transactions. We have no access to your credit card information.
- It is important for you to protect against unauthorized access to your password and to your computer. Be sure to sign off when finished using a shared computer.

What About Links to Other Websites?

Our site includes links to other websites. We do not provide any personally identifiable customer information to these third-party websites.

Which Information Can I Access?

NIC Labs gives you access to a broad range of information about your account and your interactions with NIC Labs for the limited purpose of viewing and, in certain cases, updating that information. You can request receipt of any personal information we have about you, and request changes to your information, via email to support@niclabs.com. All information will be delivered to the email address we have on file.

What Choices Do I Have?

As discussed above, you can always choose not to provide information, even though it might be needed to make a purchase or to take advantage of all of the features of NIC Labs websites.

If you do not want to receive email or other mail from us, please see the unsubscribe instructions at the bottom of each message. (If you do not want to receive [Terms of Use](#) and other legal notices from us, such as this Privacy Notice, those notices will still govern your use of NIC Labs websites, and it is your responsibility to review them for changes.)

The Federal Trade Commission provides useful information about online privacy on its own Web site, www.ftc.gov/bcp/online/pubs/online/sitesee.htm.

Are Children Allowed to Purchase NIC Labs?

NIC Labs does not sell products for purchase by children. We sell products for purchase by adults. If you are under 18, you may use NIC Labs websites only with the involvement of a parent or guardian.

Terms of Use, Notices, and Revisions

If you choose to visit any NIC Labs website, your visit and any dispute over privacy is subject to this Notice and our [Terms of Use](#), including limitations on damages, arbitration of disputes, and application of the law of the state of Virginia. If you have any concern about privacy at NIC Labs, please contact us at support@niclabs.com with a thorough description, and we will try to resolve it.

Our business changes constantly, and our Privacy Notice and the [Terms of Use](#) will change also. We may email periodic reminders of our notices and conditions, unless you have instructed us not to, but you should check our Web site frequently to see recent changes. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account. We stand behind the promises we make, however, and will never materially change our policies and practices to make them less protective of customer information collected in the past without the consent of affected customers.

Examples of Information Collected

Information You Give Us

You provide information when you place an order through our third-party payment processor; provide information at my.niclabs.com (and you might have more than one if you have used more than one email address when purchasing from us); communicate with us by email, or otherwise; participate in community features; and share information with friends. This data is used to tailor our users' experience at our websites. As a result of those actions, you might supply us with such information as your name, address, credit card information; people to contact for technical support, and content of emails to us.

Automatic Information

Examples of the information we collect and analyze include the Internet protocol (IP) address used to connect your computer to the Internet; login; email address; password; computer and connection information such as browser type and version, operating system, and platform; purchase history; the full Uniform Resource Locator (URL) clickstream to, through, and from our Web site, including date and time; products you viewed, etc. During some visits we may use software tools such as JavaScript to measure and collect session information, including page response times, download errors, length of visits to certain pages, page interaction information (such as scrolling, clicks, and mouse-overs), and methods used to browse away from the page.

All information collected automatically is used strictly for website usage analysis. At no time do we attempt to correlate automatically collected information to a persons identity.

Information from Other Sources

Examples of information we receive from other sources include purchase or redemption information and basic contact information from our payment processor.

Information You Can Access

Examples of information you can access easily at my.niclabs.com or our third-party service providers include up-to-date information regarding recent orders; personally identifiable information (including name, email, password, communications preferences); payment settings (including credit card information); email notification settings.

Opt-Out/Remove/Change/Modify

Our users have the opportunity to opt-out of receiving communications from us at any time. To remove, change or modify any information you have provided to us from our database, or to no longer receive our service, please make such a request by following the instructions at the bottom of any email or by emailing support@niclabs.com. We will use reasonable efforts to meet your request within seven (7) days.